



**Gary Barnett**  
**Chief Technology Officer and Executive Vice**  
**President of Research & Development**  
**Aspect**

A recognized contact center industry luminary, Gary Barnett is Chief Technology Officer (CTO) and Executive Vice President, Research & Development at Aspect. Gary is responsible for corporate planning, product architecture and lifecycle management, and oversees strategic partnerships and long-term product integration plans that support enterprise-level applications. He leads the company's technology development effort and is responsible for delivering all current and future Aspect solutions.

Most recently Gary served as executive vice president of Aspect® Technical Services, where he ensured that customers receive the level of product support required to achieve their customer contact strategies in collections, customer service, and sales and telemarketing. Prior to that, Gary was president and CEO of Aspect Communications. He has a distinguished history as a driving force in communications technology and, as a founding engineer at Aspect Communications, played a key role in the development of the company's first automatic call distributor (ACD). Gary was also a founding engineer at Octel Communications, and one of the developers of the company's first voice-messaging system. In 1987, Gary became a founder of Prospect Software, a company that pioneered computer-telephony integration in the early 1990s. He returned to Aspect Communications in 1996 when the company acquired Prospect Software.

Gary holds a bachelor's degree from Western Kentucky University and a master's degree in computer science from the University of Kentucky.