



Michael Sheridan
Executive Vice President, Worldwide Sales
Aspect

As the executive vice president of worldwide sales, Mike Sheridan is committed to helping Aspect customers maximize the business value from their unified communications investments and providing executive leadership for all global sales teams. In this role, he ensures that the entire sales organization has the tools and capabilities to help companies successfully leverage unified communications strategies across the enterprise and the contact center, manage costs effectively, and bring the highest level of service to their own customers.

Mike brings more than 20 years of experience in communications and technology to the company. He has been with Aspect for more than eight years, and most recently held the position of senior vice president of strategy and marketing, where he played an instrumental role in cementing the company's unified communications vision and product strategy.

Prior to that, Mike was vice president of strategy and marketing at Concerto Software. He was also director of global strategy and marketing at Rockwell FirstPoint Contact and has held sales management positions at Genesys Telecommunications Laboratories. He worked at Hewlett-Packard for 13 years in a variety of sales, customer service and information technology roles.

Mike earned a master's degree in computer science and telecommunications from DePaul University and a bachelor's degree in electrical engineering and technology from Bradley University.